



**SURF LIFE SAVING®**  
NEW ZEALAND

**Date:** November 2024

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**To:** SLSNZ Membership

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**From:** Mike Lord – Sport Development Officer

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**Subject:** Liveheats Competition Management System Update

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### About LiveHeats:

[LiveHeats](#) is a global software company, specialising in competition management systems for action and adventure sports. Surf Life Saving New Zealand has partnered with Liveheats to support the delivery of our lifesaving sports events across the country.

### What happened to WAVES?

Waves still exists and will still be used as the point of entry for all SLSNZ competitions which ensures that all eligibility and qualification requirements are met as it is connected to the SLSNZ membership database.

### How will it work?

- Event Managers design competitions and open entries on Waves
- As per previous years, Clubs enter their athletes & teams into a competition on Waves by the close of entries.
- Clubs having entries in on time is critical to the process as entry information is transferred to LiveHeats and therefore any entries after the closing date will not appear in LiveHeats.
- In exceptional circumstances, an Event Manager may allow late entries, but this will carry an additional fee.
- All remaining management of the competition - points, progressions, marshalling, results, team changes etc will be in LiveHeats

### Near Field Communication (NFC) bands

- Will be used to 'scan' athletes at marshalling and result recording stages.
  - The bands won't be used for surf boats, canoes or IRBs due to the distance across arenas and the practicality of scanning, but LiveHeats will still be used with manual check crews in and all other competition management functions.
- **How do I get a band?**
  - The first band will be assigned to you before or during the first competition you attend.
- **What if I lose my band?**
  - Each band has a unique QR code on the back and allowing anyone to scan (if you have NFC turned on your phone) and find the owner.
  - If a band is permanently lost or damaged a replacement will cost \$10.
  - Replacement bands will be available via regional sport managers with clubs being invoiced during the season.
- **Can club 'assign' the bands to their athletes?**
  - No unfortunately this is only accessed from the management centre of LiveHeats using SLSNZ hardware
- **What happens if my band doesn't fit?**
  - These can be easily swapped at events via event management

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[www.surflifesaving.org.nz](http://www.surflifesaving.org.nz)



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- **What if I found my lost band and now have two?**
  - Both will work if loaded against your correct club profile. You are welcome to return unused bands to event management.
- **Will my band work for all competitions or in other regions?**
  - Yes, the band assigned to you works at all SLSNZ competitions and if you are competing overseas for your New Zealand Club and they are using LiveHeats.
  - If you are competing for an Australian Club or other international club then the band will need to be assigned with that club profile for you.

### Team Manager Dashboard

- Managers will be able to adjust teams and scratch athletes on the beach during competitions from their own device.
- Access to this is loaded from the Team Manager contacts list from Waves so make sure you have entered the contact details correctly for all your team managers or coaches.
- Once a race has started Team Managers will no longer be able to make changes until the next round/semi or final is available.
- Click here for more information on the [Team Manager dashboard](#).

### Impact on Competition Rules:

- Team Changes/substitutions
  - Competition clause 2.24 outlines the rules relating to team changes, in particular that *substitution of up to and including half (50%) of the original team Members is permitted after the first round of the Event* (the 50% Change Rule).
  - The LiveHeats system doesn't stop/check a Team Manager changing their entire team via the Team Managers portal (therefore not complying with the 50% change rule)
  - **Any clubs found to have breached this rule, will result in the removal of that team entry and any results/medals obtained and may incur further sanctions.**
- Age/Gender Divisions
  - While all entries completed through waves will be categorised by the known SLSNZ gender and age divisions, once transferred to LiveHeats this categorisation can be changed e.g. adding an U11 into an U14 race.
  - As per above **Any clubs found to have breached this rule, will result in the removal of that individual/team entry and any results/medals obtained and may incur further sanctions.**
- Points system
  - Following two stages of consultation, SLSNZ has the support of clubs and the National Sport Committee to implement the following points scoring system for Regional & National Championships in individual and team events for the 2024/25 summer season (for competitions that use a points scoring system).

Placing	Points
1 <sup>st</sup>	6
2 <sup>nd</sup>	5
3 <sup>rd</sup>	4
4 <sup>th</sup>	3
5 <sup>th</sup>	2
6 <sup>th</sup>	1

- Different point scoring systems may be implemented for competitions other than those listed and be determined by the club, region or organising committee of those particular competitions.

### Results:

- All results from SLS Competitions can be found at <https://liveheats.com/SLSNZ>.
- For your regions events click the [Regions](#) tab.

## **Training & Support**

- Liveheats Tutorials
  - <https://support.liveheats.com/hc/en-us/articles/4402092233748-Quickstart-video-tutorial-Surf-Life-Saving>
- Rounds Recording  
<https://www.loom.com/share/af709ce3c6c34f7a87949b57c02fa53b?sid=6b6548a3-2748-478e-bd45-f63c8b49dff7>

### **For any more information contact:**

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