



## Administrator Access Problems

Club Administrators may have problems logging into any of the following systems:

- Waves
- CRM
- The Member Portal
- etrainu
- Surf Patrol App

### Waves

Resources | <https://www.surflifesaving.org.nz/sport/competitions/waves>

Email | [sport.support@surflifesaving.org.nz](mailto:sport.support@surflifesaving.org.nz)

### CRM

Resources | <https://www.surflifesaving.org.nz/club-management/administration/patrol-membership-database-pam>

Email | [database@surflifesaving.org.nz](mailto:database@surflifesaving.org.nz)

### The Member Portal

Resources | <https://www.surflifesaving.org.nz/club-management/administration/patrol-membership-database-pam>

Email | [database@surflifesaving.org.nz](mailto:database@surflifesaving.org.nz)

### etrainu

Resources | <https://www.surflifesaving.org.nz/club-management/member-development/online-learning>

Email | [member.education@surflifesaving.org.nz](mailto:member.education@surflifesaving.org.nz)

### Surf Patrol App

Resources | [https://www.youtube.com/watch?v=oAAYKe66YIs&list=PL0LbyCJCy\\_93FcRAqoRU5Bt9iSsN7cBR9](https://www.youtube.com/watch?v=oAAYKe66YIs&list=PL0LbyCJCy_93FcRAqoRU5Bt9iSsN7cBR9)

Email | [surfcom@surflifesaving.org.nz](mailto:surfcom@surflifesaving.org.nz)