



SURF LIFE SAVING[®]

NEW ZEALAND

In it for life

Life Saving Strategy in New Zealand



Lifesaving Strategic Plan

Purpose: To prevent loss of life and harm on our lifeguarded beaches

Vision: No one drowns and everyone goes home safely from our lifeguarded beaches

STRATEGIC
PRIORITIES

1: Provide a fully funded lifeguard service where it's required

2: Provide Lifeguard Patrols that are competent, effective and safe

3: Provide Lifeguards with the tools to do their job effectively and safely

4: Provide Lifeguards with the support to do their job effectively and safely

TACTICS

SUCCESS MEASURES

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TACTICS

1.1: Determine who is responsible for safety on NZ beaches
1.2: Carry out a coastal risk assessment on every beach in NZ
1.3: Engage Central and Local Government to provide sufficient funding based on evidence generated from the coastal risk assessment
1.4: Engage Clubs to change their lifesaving delivery model to align with the evidence based defined need.
1.5: Ensure the delivery model for the Contract Lifeguard Service is aligned with the defined need
1.6: Develop a standard contract for services with Regional Councils including national pay rates, supervision and management levels
1.7: Incorporate SLSNZ services into the regional and national emergency service & management systems.

2.1: Support the Clubs to maintain full patrol resilience and capability with target recruitment programs to meet the community & service needs.
2.2: Ensure the patrols have a diverse community of lifeguards with the right qualifications, skills and experience, which remain 'current' and up to date.
2.3: Ensure the health, safety, medical, fitness standards and regulations are appropriate to keep the public and our Lifeguards safe
2.4: Provide an effective Rangatahi Rookie Lifeguard Programme that acts as a feeder source into patrols.
2.5: Provide opportunities for those not qualified as Lifeguards to support patrols operationally
2.6: Provide leadership & development opportunities through our international collaboration & exchanges
2.7: Ensure both the Contract and Club Lifeguard Services are supported and managed in a standardised way as part of a unified National Lifeguard Service.

SUCCESS MEASURES

a) Legal, legislative and political clarity on beach safety responsibility is clarified
 b) All beaches risk assessed and a delivery model produced for each of them.
 c) Funding model in place with Central and Local Government
 d) Clubs adopt the new model and agree to a change delivery model over an achievable timeframe.
 e) Contract Lifeguard Service delivery model aligned with and funded to the evidence based defined need
 f) National standard contract with in place with Regional Councils
 g) SLSNZ recognised as part of the Emergency Service & Management structure (including SAR and Civil Defence)

a) No POM breaches, high standard of patrol resilience and capability
 b) Targeted recruitment programs in place, reflecting the diversity of each community 'right people for the right Role job'.
 c) Evidenced based national fitness, age appropriate, medical standards in place for all Lifeguards.
 d) An increase in the number of strong Rookie Lifeguard Programmes in each Region, leading to effective succession planning for our Rangatahi 12 to 16 year olds .
 e) A varied 'offer' to members to be involved in all aspects of lifesaving provision and training
 f) High level of engagement in domestic and international leadership and formal exchange programs
 g) Volunteer and Contract Lifeguard delivery models aligned and both supported, supervised and managed in the same way

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2: Provide Lifeguard Patrols that are competent, effective and safe

3: Provide Lifeguards with the tools to save lives

4: Provide Support Services for lifesaving

3: Provide Lifeguards with the tools to do their job effectively and safely

4: Provide Lifeguards with the support to do their job effectively and safely

TACTICS

- 3.1: Supply lifeguards with quality lifesaving equipment to do their job effectively and safely
- 3.2: Develop and apply a standard equipment model to determine each club's equipment requirement, potentially linked to centralized funding
- 3.3: Develop an audit and maintenance programme for lifesaving equipment that ensures equipment is maintained to appropriate safety standards
- 3.4: Introduce new technology where applicable to improve the effectiveness and efficiency of the lifeguard's role and to encourage lifeguard engagement
- 3.5: Ensure Lifeguards have access to beach management documents (Policies & procedures, POM, SOPs, LOPs) in a format that is easily accessible
- 3.6: Ensure Lifeguards are equipped with appropriate tools to ensure reporting is done effectively and efficiently.

- 4.1: Promote, maintain and support the volunteer advisory and working groups at national and local level
- 4.2: Provide administrative support to clubs to ensure compliance with relevant operational policies, procedures and legislation
- 4.3: Develop a national communication and operational management platform that integrates with other key agencies COP
- 4.4: Support Lifeguard patrols with a national network of duty officers and emergency services liaison personnel
- 4.5: Support Lifeguard patrols with additional operational services that compliment and extend the capability of patrols where required
- 4.6: Support and develop lifeguard wellbeing services with robust accessible Peer support and EAP
- 4.7: Promote greater environmental awareness, including building resilience to sea level change

SUCCESS MEASURES

- a) Every patrol is equipped with the appropriate equipment required to do the job effectively and safely
- b) An evidence based national standard equipment model is in place and is appropriately funded
- c) An audit and maintenance programme for lifesaving equipment is in place
- d) A culture of innovation exists, and new equipment is trialed and implemented where required
- e) An 'on beach' repository for beach management documents is in place, which is easily accessible and well used
- f) An 'on beach' reporting system is in place, which is easily accessible and well used, such as patrol risk assessment processes, use of COP and digitised patrol data collection

- a) An effective advisory and working group model, which has clarity between staff and volunteer roles and responsibilities is in place.
- b) A central and regional support service that reduces the admin burden on Clubs is in place
- c) A national communication and operational management platform is in place, ideally located in one central 'Comms Centre'
- d) A national duty officer and emergency services liaison network is in place, comprising both staff and volunteers
- e) An evidence-based support service model that integrates with the Coastal Safety & Community 'outside the flags' strategy is in place
- f) A greater emphasis on lifeguard wellbeing is developed as part of the wider SLSNZ Health, Welfare and Risk management focus with strong Peer Support in each club and patrol.
- g) A greater understanding of environmental issues is embedded in clubs, through effective partnerships with appropriate organizations.



Lifesaving

SLSNZ is recognised as the lead coastal safety experts in New Zealand.

To maintain credibility within the community, in support of this position, SLSNZ works alongside the associated clubs to ensure a quality, sustainable lifeguard service is being run, that meets the individual community need.

SLSNZ will work with clubs to develop an evidence based model of patrolling that will allow site specific frameworks of supervision and surveillance.

This will meet the requirements of clubs and locations that do not meet the traditional way of patrolling as well as meeting the needs of communities that we do not currently have services in.



New Lifesaving developments

Common Operations Platform

- National Radio Network

- Digital Patrol Reporting systems

- MDT collaboration Saint Johns

Nation wide access to Duty Officer support

On Patrol Training suit

Patrol Training Facilitators

Lifeguard Recruitment Strategy and tools

- Focus upon a diverse membership

- Development of more flexible volunteer model
for greater community inclusion

Area wide Patrol Captains BBQ meetings

Patrol Operations Advisory groups in LLC



SAR Strategic Plan

Purpose: Rescue those who are injured, missing or lost .

Vision: Every one gets home safe

STRATEGIC
PRIORITIES

1: Provide an appropriately funded
SLSNZ SAR Squad where required

2: Develop our Lifeguards and
SAR Squads

3: Provide SAR Squads with the
tools to save lives

4: Support Lifeguarding Services for
Search and Rescue

TACTICS

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	1: Provide an appropriately funded SLSNZ SAR Squad where required		2: Develop our Lifeguards and SAR Squads	
TACTICS	<p>1.1: Apply evidence-based research to establish the SAR risks that determines the requirement of each SAR Squad for both personnel and equipment.</p> <p>1.2: Provide support to the Squads to maintain sustainability of a fully SAR capability and resilient squad that meets the needs defined by the SAR risk assessment</p> <p>1.3:Engage with NZSAR/Central Government to provide appropriate core funding based on an agreed evidence based funding model</p> <p>1.4: Ensure service contracts are in place with Maritime NZ (RCC) and NZ Police that acknowledge SLSNZ’s contribution to the NZSAR framework and allows for true cost recovery</p> <p>1.5: Ensure all SLSNZ SAR Assets are accurately represented on the NZSAR Resources database</p>		<p>2.1: Support the Squads to maintain full SAR capability and develop resilience where required.</p> <p>2.2: Target recruitment for squads to have a diverse community of lifeguards to meet SAR service needs “right people for the right job”.</p> <p>2.3: Provide in-house training to ensure Squads are always rescue ready and highly competent.</p> <p>2.4: Promote non-traditional SAR rolls outside of the SLGA for non-lifeguards to look become involved in supporting the SAR squads.</p> <p>2.5: Develop effective strategic, operational alignment across all wet sector rescue services</p> <p>2.6: Operate a ‘Safety First’ environment within all SAR Squads ensuring all those who go out, come home safely.</p> <p>2.7: Provide ongoing leadership opportunities to our people to fulfill their lifesaving potential with NZSAR training framework.</p>	
	SUCCESS MEASURES	<p>a) A SAR risk assessment tool is developed and applied to all ‘at risk’ areas identified from SARDONYX database and other sources.</p> <p>b) SAR Squads are located everywhere there is a defined operational need to meet the defined risk on a local, regional and national basis.</p> <p>c) Sufficient core funding provided to meet the needs of the squads is increased.</p> <p>d) <u>Standard</u> service contract in place, with a fair and reasonable cost recovery rate for equipment and services.</p> <p>e) All SLSNZ SAR assets accurately represented on the NZSAR Resources database, which is used to provide appropriate tasking and inform Asset availability to the tasking agencies.</p>		<p>a) Increased SAR Squad resilience through effective succession plans and a diverse membership, with individualized online lifeguard career planners via online learning platform is achieved.</p> <p>b) Members at squad levels are representative of the movement and community diversity.</p> <p>c) Implementation of “In squad training” via an assistant SAR training facilitators role is achieved in all squads and a “Crowd Sourced” SAR squad training program within a closed social media platform.</p> <p>d) Increase recruitment of non-traditional SAR rolls outside of the SLGA for non-lifeguards to assist in supporting the SAR squads in areas such as Communications , IMT team member’s logistical support .</p> <p>e) Healthy collaboration is maintained within all local emergency services, Such as NZP, CG , FENZ involve them in a Mid season SAR Squad local area squads Briefing BBQ are run.</p> <p>f) Safety First’ environment within all SAR Squads is evident in all training and deployments</p> <p>g) SAR members are enrolled into NZSAR training courses according to their learning development profile.</p>

SAR Strategic Plan

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TACTICS	3: Provide SAR Squads with the tools to save lives			4: Support Lifeguarding Services for Search and Rescue
	<p>3.1: Optimise our resources to always be ‘rescue ready’</p> <p>3.2: Utilise evidence-based research to inform development, and implementation of time efficient safe practices.</p> <p>3.3: Supply lifeguards with quality tools and lifesaving equipment required for them to do their job safely.</p> <p>3.4: Develop an audit and maintenance programme for SAR equipment that ensures equipment is maintained to appropriate safety standards</p> <p>3.5: All deployments are undertaken with a best practice approach with up to date SOP’s guiding good decision making.</p> <p>3.6: Implement Common Operation Platform (COP) Nationally.</p> <p>3.7: Implement efficiencies across the movement, by applying new technology.</p>			<p>3.1: Promote, maintain and support the SAR Squad coordinators at National and Local level.</p> <p>3.2: Promote the role and capability of the SLSNZ SAR Squads have within the NZSAR community.</p> <p>3.3: Manage the Service Level Agreements between SLSNZ and the NZSAR and MCDEM stakeholders.</p> <p>3.4: Support the SAR squads and Patrols with a National duty officer network and National Emergency Services liaison.</p> <p>3.5: Support SAR Squads requirements beyond the club unit 24/7 for notification, coordination and interagency assistance.</p> <p>3.5: Provide administrative support to clubs in legislated compliance such as H&S and MNZ safety case.</p> <p>3.7: Continue to develop new opportunities for our lifeguards, local through to international via collaborations and strong SAR networks, such as NZCG, LandSAR, and NZP.</p> <p>3.8: Administer the Online Learning Platform to provide learning opportunities for each squad member..</p>
SUCCESS MEASURES	<p>a) All SAR deployments are attended in a timely manner.</p> <p>b) All SAR deployments are attended safely with appropriately trained lifeguards.</p> <p>c) Each SAR Squad is equipped with the appropriate equipment. required to do the job effectively and safely , which is audited bi annually.</p> <p>d) Robust revision of SOP’s is undertaken regularly and necessary changers made and disseminated to all squads ASAP.</p> <p>e) The Lifeguard Common Operation Platform, with National Radio Network., Patrol Applications, Mobile Digital Terminal reporting, and GPS tracking is available to squads.</p> <p>f) The Online Learning Platform to provide efficient, relevant and flexible learning opportunities for each squad member is accessible to squad members.</p>			<p>a) Run the National SAR Coordinators meeting annually.</p> <p>b) The SLS agreement and MOU’s with the NZSAR Tasking Organisations and between the SAR agencies is updated and maintained.</p> <p>c) Roll out a National Duty officer network connected to the COP is expended throughout SLSNZ clubs.</p> <p>d) National administration of the Lifeguard Common Operation Platform is occurring and assisting SAR Squads.</p> <p>e) Administrative support to squads in legislated compliance such as H&S and MNZ safety case.</p> <p>f) Collect all injury reports from deployments and training and injuries . Safety of our members and staff remains first and foremost.</p> <p>g) Administration of the SLSNZ Regional Flood Rescue and relief teams is developed and operational throughout the country.</p> <p>h) Increased collaboration within all local emergency services, Such as NZP, CG,& FENZ..</p> <p>i) National administration of the Online Learning Platform, to provide learning opportunities for each squad member, is occurring.</p>

Search and Rescue

From time to time and more often SLSNZ clubs are required to operate outside rostered lifeguarding hours and well away from their local beach to prevent further harm or loss of life to persons who are in need of assistance.

SLSNZ supports the clubs in the provision and development of emergency afterhours call out squads.

To maintain credibility within the search and rescue community, SLSNZ must work with the associated clubs to operate safe and effective SAR squads, ensuring quality emergency after hours search and rescue service are being run.

SLSNZ will continue to support the SAR squads in meeting all regulatory and safety requirements stipulated by the respective delegated authorities in their duty to reduce the potential harm or loss of life of persons who chose to recreate within New Zealand's coastal environments.



New Search and rescue developments



- Common Operations Platform
- National Radio Network
- Digital Patrol Reporting systems
- SAR Deployment Apps
- Nation wide access to Duty Officer support 24/7/365
- SAR squad Training suit
- SAR Training Facilitators
- SAR Recruitment Strategy and tools
- Area wide SAR squad BBQ meetings
- Appropriate equipment allocation

Lifesaving Support Services

Sometimes the community requirements for lifesaving services exceed the individual clubs ability and capacity to deliver.

SLSNZ assists the clubs by providing lifesaving support services.

Lifesaving support services work between clubs and a region and/or at a national level to provide an extra level of service delivery which clubs would not normally be able to provide.

Services such as Rescue Water Craft (RWC), national radio network, patrol auditing programs, event lifeguarding, peer support services and lifesaving education programs are some of the examples provided by SLSNZ.



Lifesaving Support Services

Saving lives requires a team effort.

SLSNZ will continue to support its membership through learning development, effective resource provision, quality assurance programs and membership wellbeing programs.

SLSNZ will continue to develop these services as well as investigate feasible new ways to support our clubs and members.





THANK YOU



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