



SURF LIFE SAVING®
NEW ZEALAND

Date: September 2024

To: SLSNZ Membership

From: Lewis McClintock – National Sport Manager

Subject: Liveheats Competition Management System

What is happening?

Surf Life Saving New Zealand is partnering with Liveheats to support the delivery of lifesaving sports events across the country.

What is Liveheats?

[LiveHeats](#) is a global software company, specialising in competition management systems for action and adventure sports.

Why is it happening?

SLSNZ run over 150 events each year across junior, senior and masters divisions in pool rescue, IRBs, surf boats, beach and ocean and is constantly looking at ways to improve the experience for athletes, officials, clubs and supporters.

Liveheats has developed their competition management capabilities significantly in recent years making it hard to ignore as a market leader. It is simple to use, making events easy to and efficient to deliver resulting in more positive overall experiences.

The use of Liveheats NFC and mobile technology will help simplify our event processes with the goal of increased efficiency, reduced time on the beach and great experiences for our volunteers and participants.

How was this decision made?

In December 2023 we conducted a five-stage process evaluating the cost, features, functionality and user experience between Waves and LiveHeats to determine the most appropriate platform to deliver the best possible experience for everyone involved in our competitions.

It was then trialled at three Southern Region competitions and the member feedback from these events was extremely positive, reinforcing similar feedback from members who have had the opportunity to engage with LiveHeats® when participating in competitions in Australia.

LiveHeats was found to be simple to learn and easy to use, making the event less stressful and more enjoyable for event managers, officials and athletes.

What happened to WAVES?

Waves still exists and will still be used as the point of entry for all SLSNZ competitions (this ensures that all eligibility and qualification requirements are met as it is connected to the SLSNZ membership database)

In it for life



Surf Life Saving New Zealand

www.surflifesaving.org.nz

What are the main changes?

- Near Field Communication (NFC):
 - SLSNZ will be supplying anyone who enters a competition with one band that can be used across all competitions.
 - NFC bands will be used to 'scan' athletes at marshalling and as they complete races (this won't be used for surf boats, canoes or IRBs for practicality reasons).
 - Lost or misplaced bands have unique QR codes allowing anyone to scan and find the owner. Replacement bands can be purchased.
- Speed & simplicity:
 - Faster and more efficient processes mean less time on the beach.
 - Simpler functions make it easier and more enjoyable to use.
 - Progressions and results are easy to find and share.
- Team Manager Control:
 - Managers will be able to adjust teams and scratch athletes on the beach during competitions from their own device.

What happens next?

SLSNZ will be running online & in-person information and development sessions for members in the coming months plus there are a number of self-learning options [online](#)

For any more information contact:

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Regards,



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